



## Priority Assistance to Transition Home (PATH) Program

**Objectives:** Program helps patients make the transition from hospital to home safely, smoothly, and comfortably. Program is offered to patients who are unescorted and have no means of transportation to return home upon discharge.

### **PATH client criteria:**

- Be at least age 55
- Be able to direct their own care or caregiver
- Be medically stable
- Be able to be left unattended
- Lives in the City of Sault Ste. Marie
- Requires one or both the transportation and settling in component of the program
- Be mobile, ambulatory (able to self-transfer), and not need the assistance of more than one person to manage stairs
- Pose no threat to the health and safety of self or workers
- Not live in a long-term care home or Assisted Living where 24/7 care is provided

### **Patients may benefit from the following services:**

- Transportation home
- Assistance with attaining prescriptions
- Settling in at home (approx 2hrs)
- Providing a meal or snack
- Light housekeeping
- Referral to community support services

### **PATH PROCESS AT A GLANCE**

- STEP 1 Hospital and/or CCAC staff identify a potential patient.
- STEP 2 Hospital staff and/or CCAC staff complete referral form – at least 24 hours in advance of discharge (exception for ED) and calls to notify the PATH Coordinator that they are faxing a referral
- STEP 3 PATH Coordinator reviews referral to determine service availability.
- STEP 4 PATH Coordinator confirms service delivery, discharge/pick-up time.
- STEP 5 PATH Coordinator arranges transportation and schedules TCW.
- STEP 6 Transitional Care Worker (TCW) arrives in ED or to unit, with wheelchair if required. The Worker reviews discharge instructions with hospital staff and accompanies client home.
- STEP 7 Transitional Care Worker settles in the patient.
- STEP 8 Transitional Care Worker completes Client Settling in Checklist and returns to PATH Coordinator within 1 business day.
- STEP 9 PATH Coordinator reviews settling in checklist and calls client within a 24 hour period. PATH Coordinator offers and coordinates CSS services if requested.
- STEP 10 PATH Coordinator completes client satisfaction survey with client.

PATH Office located in North Bay Regional Health Centre---705-474-8600 ext. 3889